First Year Targets 1/06 1/06 1/06 1/06 Begin 2006/2007 **Establish self**budget preparations assessment program **Analyze use** Implement improved 11/05 records service 11/05 9/05 **Create training** 9/05 plan 9/05 **Develop remedies Project 3-year** 9/05 facilities needs **Administer tests Redevelop collection** at Central **Analyze customer** 6/05 satisfaction 6/05 3/05 5/05 City Council approves 15% budget increase **Set-up assessment** tests **Set-up weeding** Set up mystery project shopper program 2/05 2/05 **Analyze collection Evaluate budget** at Central